



Enterprise Integrated Toolset provides situational awareness

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The Enterprise Integrated Toolset, or EITS, is available to give the Defense Contract Management

Agency community a new way to interact with eTools functionality and data, resulting in improved workload management for its users. *EITS Release 1*, which includes new eCapabilities, was fielded April 4.

As the amount of data within the agency grew, the technology's maturity and business managers' sophistication also have grown. Therefore, it became imperative that the agency begin to leverage data sets in an integrated, consistent and rational manner. DCMA leadership identified a need to address the challenge of harnessing all available agency data and turning it into actionable information. The DCMA Information Technology Customer Service Organization conceptualized EITS to address this challenge.

On Sept. 1, 2010, at DCMA Headquarters, Springfield, Va., more than 50 representatives from across DCMA convened as Integrated Product Team 1 to participate in a forum to solicit ideas and requirements for EITS. Participants, including contract management office leadership and members from the quality, engineering and contracting communities, were given the underlying rationale for this undertaking: to develop a means of integrating information from existing eTools from the bottom up and to provide top-down situational awareness for leadership based on "what a user can do" and "what a user can know" about existing real-time corporate information.

Some exciting features included with *EITS Release 1* are: the ability for powerful customized contract searches (supporting all functional communities); a customizable application tool bar; enhanced contract-related data visibility; tailored reports access; the ability to



Four members of the Defense Contract Management Agency Information Technology Customer Service Organization discuss its Enterprise Integrated Toolset. From left: Jeremy A. Moore, application lead; Thad Pinney, software development project manager; Paul Martin, senior learning architect; and David R. Colvin, program manager. (Photo by Carolyn Baum)

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— Marlean Jones, Defense Contract Management Agency Enterprise Integrated Toolset program manager

upload locally generated reports; and integration of eTools training.

The release's most notable feature is the dashboard, which provides actionable information rather than raw data to all levels of DCMA. The initial version includes visibility into new contracts; past and scheduled deliveries; and contract audit follow-up data overlaid with elements tied to vendors with associated risk factors. The dashboard also shows all automated performance indicators, including target, actual and trend functions.

Three additional IPTs are currently brainstorming new capabilities for incorporation into future EITS releases.

Some highlights already identified include:

- Supplier risk functions such as: surveillance plan fine tuning based upon a risk probability factor; data gathering prior to a pre-award survey; CMO workload prioritization; and management of information regarding the health of weapon systems and sectors
- Scorecards for commercial and government entities, corporate/suppliers and programs
- Enterprise ability to share program assessment reporting.

"EITS is an exciting, stimulating and innovative way to take advantage of the data available to the agency. I knew I had to be a part of the solution," said Marlean Jones, EITS program manager. "I believe everyone involved has learned lessons in strategic and tactical excellence. EITS is not an eTool, but it is the path to DCMA's excellence in providing information intelligence."

To learn more about EITS, visit <https://home.dcma.mil/ITCSO/training/index.cfm>. 