

OUTSTANDING DCMA ACHIEVEMENTS

Glenn Credeur Receives Silver Snoopy

Sept. 11, 2007



Glenn Credeur, right, DCMA NASA product operations quality assurance specialist, Johnson Space Center, received a Silver Snoopy award from astronaut Dr. Michael Gernhardt, left.

NASA awarded Glenn Credeur, a DCMA NASA product operations quality assurance specialist at Johnson Space Center, Houston, a Silver Snoopy award for his assistance with processing extravehicular mobility units during the space shuttle's STS-114 Return to Flight mission. Credeur applied more than 250 government mandatory inspection points — a task that had not been undertaken for more than a decade — on the extravehicular mobility unit's hardware during processing to verify that the contractor's work satisfied technical and contractual requirements. The Silver Snoopy is an award created specifically by astronauts. To qualify, eligible candidates must make contributions toward enhancing mission success or make some kind of system improvement. Only one Silver Snoopy award per individual is permitted, and the honor is bestowed on less than one percent of the NASA workforce each year. This coveted award is a sterling silver pin that has flown aboard the

space shuttle and depicts Snoopy wearing a space helmet and space suit. Recipients also receive a certificate and letter of commendation signed by an astronaut.

Bourg Receives Silver Snoopy Award

Sept. 19, 2007



Marilee Bourg, center, lead quality assurance specialist, DCMA Marshall/Stennis, received a Silver Snoopy award from astronauts Tracy Caldwell, left, American mission specialist, NASA, and U.S. Navy Cmdr. Scott Kelly, right.

Marilee Bourg, lead quality assurance specialist at DCMA Marshall/Stennis Support Center, received NASA's Silver Snoopy Award for her loyalty, pride in work and support to NASA space programs. Bourg's personal commitment resulted in thorough investigation, redesign and modification of manual thermal protection system applications, which have assured safe and successful space missions. She was instrumental in identifying cracks in the TPS surfaces of the ice frost ramps on an external tank and contributed to the decision to redesign closeouts. Bourg's unfailing commitment to the NASA external tank program, astronaut safety and DCMA's customer commitment sets the example for her colleagues.

According to Bourg's supervisor, she is the ideal representation of dedication to one's work and the attention to detail necessary to ensure a quality product is delivered to NASA on time, all the time.

— By John Carcamo and Cheryl Armand

DCMA Shares in Chief of Staff Team Excellence Award

Sept. 24 – 27, 2007



Operation Team Spirit member Ed Dangler, DCMA AIMO – Kelly lead contract operations specialist, poses for a picture after receiving the Air Force 2007 Chief of Staff Team Excellence Award.

Four Defense Contract Management Agency Aircraft Integrated Maintenance Operations Birmingham and Kelly employees were members of *Operation Team Spirit* that won the Air Force 2007 Chief of Staff Team Excellence Award for outstanding team performance and sharing best practices within the Air Force KC-135 programmed depot maintenance operations.

Billy Mosley and Jack Smith from DCMA AIMO – Birmingham and Ed Dangler and Richard Long from DCMA AIMO – Kelly and their team competed with 22 other Air Force teams for the award. The award was presented to the team during the Air Force Association's annual Air & Space Conference and Technology Exposition in Washington, D.C. The award is considered one of the Air Force's highest honors.

Team Spirit is designed to promote a systematic approach for enhancing mission capability, improving operational performance and achieving sustained results while maximizing efficiency. The team attributes its success to the hard work and diligence of its members, which comprised the Oklahoma City Air Logistics Center, Air National Guard, DCMA AIMO – Birmingham, DCMA AIMO – Kelly, Boeing and Pemco Aeroplex, Inc.

Team Spirit was initiated in July 2004 as a collaborative effort between the Air Force Materiel Command and its major command partners on the KC-135 aircraft program. *Team Spirit* has improved general workmanship quality, customer satisfaction and the margin of safety utilizing cross-command, peer-to-peer teaming and reduced flow time through programmed depot maintenance and acceptance inspections.

Significant success for the team was first realized at Pemco Aviation Group Inc., where, teamed with DCMA AIMO – Birmingham, Pemco emerged as the source of repair with the lowest product quality deficiency report rate. In fiscal year 2006, Pemco had the lowest deficiency rate at 0.6 defects per aircraft. Currently, both Pemco and Boeing have a fiscal year 2007 rate of only 0.2 defects per aircraft; the contractual requirement allows up to 1.7 defects per aircraft.

In an environment of high operations tempo and a shrinking defense budget, advocates view *Team Spirit* as a time- and money-saving initiative in the depot process that decreases the amount of redundant work when aircraft return from product depot maintenance. "It's a very good program," said Air Force Lt. Col. Keith Schell, 155th Maintenance Group commander, Nebraska Air National Guard. Air Force Col. Ron Blunck, 151st Air Refueling Wing Maintenance Group commander, Utah Air National Guard, added, "At first I was very skeptical, but we "*Team Spirited*" our last aircraft from the depot, and the interaction and immediate feedback resulted in, without question, the best aircraft in terms of quality maintenance we have ever received from the depot."

With *Team Spirit*, the team is on the right track of providing the warfighter the best quality aircraft possible.

— By Billy Mosley, DCMA Aircraft Integrated Maintenance Operations – Birmingham

DCMA Procurement Center Wins Golden Talon Award

Nov. 5, 2007



From left – back row: Sheila Thompson-White, Paula Driscoe, Barbara Roberson and Mark Deberry; front row: Sonja Johnson, Sue Gerardo and Thatsanee Knight

The Defense Contract Management Agency’s procurement division received one of six Golden Talon Awards presented this year from the Department of Defense small business office in a ceremony at the Pentagon Library and Conference Center.

In 1999, Public Law 106-50, the “Veterans Entrepreneurship and Small Business Development Act” began requiring federal agencies to award not less than 3 percent of the total value of all prime contracts to service-disabled-veteran-owned small businesses, or SDVOSB for short. The procurement division was recognized for helping DCMA award 6 percent of its prime contracts to SDVOSBs.

The defense department awarded less than 1 percent of its prime contracts to SDVOSBs; however, DCMA’s prime contracting numbers for SDVOSBs grew from 0.1 percent in fiscal year 2003 to 6.4 percent in 2007.

The team worked with DCMA’s small business office to re-examine procurements that were not identified for SDVOSB participation and held regular acquisition strategy meetings with customers to identify

procurements that could be awarded to SDVOSBs. The customers welcomed the strategy sessions and said they, too, shared a sense of duty and obligation in helping those who have sacrificed for their country.

The procurement division is led by Paula Driscoe, with Barbara Roberson as chief of policy. Joyce M. Grudzinski is the former chief of the procurement center and is currently on a civilian deployment to Kuwait. Center personnel also include Mark Deberry, Sue Gerardo, Al Green, Sonja Johnson, Thatsanee Knight, Joseph McDonald, Sandy Sullivan, Sheila Thompson-White and Ping Wing Wu.



DCMA Boston procurement center employees, from left: Ping Wing Wu, Joe McDonald and Sandy Sullivan



Joyce Grudzinski, DCMA former procurement center chief, is currently working in Kuwait.



Al Green

(DCMA staff photos)