DCMA Team,

I’d like to congratulate Mr. Michael Shields on the announcement of his retirement, effective Feb. 28 after 38 years of devoted service to our country.

Mike’s career began at DLA’s Defense Industrial Supply Center in Philadelphia. He later took a job with Defense Contract Administration Services, a predecessor to DCMA, at Camron Station, Alexandria, VA, where he developed quality assurance policy for both contract administrative and sustainment programs. He would eventually be transferred to Fort Belvoir upon disestablishment of Camron Station where he was assigned to lead in the development and implementation of DLA’s Product Verification and Product Testing Centers. He remained at DLA after DCMA’s establishment to complete execution of the DLA Testing Program.

In 2010, Mike came back to the agency after being selected as the Senior Executive Service position of Director of Quality Assurance. During his time in this role, he has collaborated with IT to develop critical e-Tools including the delivery schedule manager, CAR tool, LOD tool, technical assessment tool, and supplier risk system. Other key accomplishments include the creation of a policy division which centralized policies for the agency; a training division to develop and implement training for over 3,000 field personnel; and a quality engineering division which, working in collaboration with the other divisions, assisted in the detection-to-prevention modernization efforts.

Congratulations again, Mike! All the best to you in your future endeavors and thank you for all you have done for DCMA.

David G. Bassett
LTG, USA
Director
Michael E. Shields, Jr., SES
Executive Director of Quality Assurance
Defense Contract Management Agency

Michael E. Shields, Jr., manages DCMA’s business capability for product acceptance and proper payment and the agency’s Quality Assurance Program within the Technical Directorate. He is responsible for maintaining a professional workforce composed of a community of approximately 2,700 Quality Assurance Engineers and Specialists in performance of their contract management responsibilities. He is responsible for leadership in providing quality assurance support throughout the acquisition system, achieving operational excellence which inspires warfighter confidence through the issuance of new policies and management of core quality assurance business processes, developing effective performance management measures which influence industrial base performance, and in revitalizing the agency’s quality assurance workforce through development of professional certification and training.

Prior to his assignment at DCMA, Mr. Shields managed the Defense Logistics Agency’s Quality Assurance and Product Testing Programs. In that position, he was responsible for developing policies, defining informational functional requirements, performing operational analysis, surveillance oversight, and staff direction to each of the agency’s Defense Supply Center’s Quality Assurance and Product Verification business units. He also served as the agency’s representative on the Quality Assurance Committee of the Defense Acquisition Regulations Council. Mr. Shields served on the Joint Aeronautical Logistics Commanders Council in development of effective controls for the acquisition of critical safety items and audit of major buying centers, suppliers, and defense distribution depots. He also participated in numerous engineering and quality assurance cross talks and conferences with military service customers.

Mr. Shields is an American Society for Quality Certified Quality Engineer, and ASQ Certified Auditor. He started his education at New York State University with a Bachelor of Science in Business. He completed his formal education with a Master of Business Administration from Colorado State University. Mr. Shields has been awarded three Vice President Gore Hammer Awards for making government operate more efficiently.