# ALERT! SELF REGISTRATION GUIDE

1. Login to self registration Navigate to https://alert.csd.disa.mil/Click the DoD and All Services Icon

#### 2. Add Personal Information:

First & Last Names are required fields CAC EDIPI will populate automatically Rank is optional

Personal Information		
First Name *	Middle Name	Last Name *
Rank	CAC EDIPI ①	
	eg: 1234567890	

### 3. Add Contact Methods

Phone Number * (i)	Extension i	Remove
Usage Type ① Work Landline	Receive SMS	
Add Phone  Tmail Addresses		
Email Address *	Usage Remove	

NOTE: You must add at least one valid phone number and one email address. You can add up to 10 phone numbers and up to 10 email addresses into the system.

Per DoDI 6055.17, DOD EMERGENCY MANAGEMENT (EM) PROGRAM, Section 5.5

members of the primary population must ensure that their personal contact information, including after-duty hours contact information, as appropriate (e.g., personal cellular phone numbers or landline phone numbers), e-mail addresses, home address, etc., are entered into the system and regularly updated or verified every 90 days to remain current and accurate

## 4. Add Associations



### Add Both Work Address and Home Address

Add Address			2
Address Line 1: (F	hysical Street Address	s, Do Not Use APO, FPO, or PO B	ox) *
Address Line 2: (S	uite, Apt., Unit, Divisio	Postal Code *	
Usage Work	Country United State:		
☐ Standalone Fac	cility		

If you work at a standalone factility please check the box at the bottom of the Add Address window.

#### Add Additional Attributes

NOTE: You must have at least one non-dated association in order for your record to be saved. If you have multiple associations, add each separately.

Additional attributes should only be selected when your Emergency Manager/Command has instructed you to do so.

# Alert! FAQs

- Q. What does Alert! use my information for? A. Alert! stores your information for alerting purposes only.
- Q. How many times does the system call per notification?
- A. By default the system will contact you 3x unless a confirmation has been acknowledged. It is possible you have may confirmed through another method (EX: Email) and will still receive a phone call if that call was already sent.
- Q. I am getting an error that says unable to save client record, or registration was unsuccessful what should I do?
- A. Make sure that you have completed all of the mandatory fields: First Name, Last Name, valid phone number, email address and one non-dated association. If you are unable to find your military location please contact our help desk and we will be happy to assist.
- Q. I can't complete registration because I only have a DSN number, what should I
- A. If you only have a DSN phone number, simply click the remove button for that field and then save at the bottom of the page.

## Alert! Help Desk

 $\label{local_problem} DCMA: thomas.r.loden.civ@mail.mil \\ supportem2p@cloudlakellc.com \mid \\ usarmy.detroit.rdecom.mbx.em2p-help-desk@mail.mil \\ Help Desk Phone 866-515-0551$ 

