

Meeting our Strategic Priorities A Journey, not an Overnight Trip



Over the last two years, I have sought to set a clear strategic vision for this agency focused on moving us from good to great while also addressing the ongoing changes around us. From that vision we crafted a strategic plan that lays out what we want to achieve as an organization. It has now been more than a year since we unveiled the agency's *Strategic Plan FY 2009–2013*, and, while I am pleased with our progress, there is much left to do.

On the positive side, I think our customers — particularly at the Office of the Secretary of Defense level — are starting to appreciate what we can bring to the table in terms of insight, data and analysis. We have to do more, but I think we are starting to see traction with our customers and their understanding of the vast capabilities we have at the Defense Contract Management Agency in support of their programs. In addition, we have made significant progress over the last year in rebuilding our workforce and creating a more diverse and dynamic agency designed to take us to the next level of service to our warfighters.

We still have much work to do in meeting the strategic priorities we set forth last year. For example, I think we can continue to improve our products and results by increasing the functional skills of our workforce. This means we have to do a better job of training and ensuring that we have an organization that learns while it works. I also believe we need to enhance our capability to integrate information, analyze that information and deliver predictive, decision-quality insight to our customers.

These are just some of my 50,000-foot reflections on the strategic plan one year after its release. In this issue of the *Communicator*, I sat down with the magazine's editor and answered some in-depth questions about the plan and our path forward. In this issue, you will also find articles about the progress of our strategic plan from the field perspective. Please read about how our contract management offices are progressing in implementing the plan initiatives and challenges they've encountered along the way.

I continue to remind everyone that we are on a journey. This is not an overnight trip. While I think we are heading in the right direction, we have to stay true to our mission, vision and the strategic plan that guides our steps. This steadfast attitude, coupled with open communications and strong leadership, are keys to our success.

Warmly,

A handwritten signature in blue ink that reads "Charlie Williams, Jr." with a stylized flourish at the end.

Charlie Williams, Jr.
DCMA Director