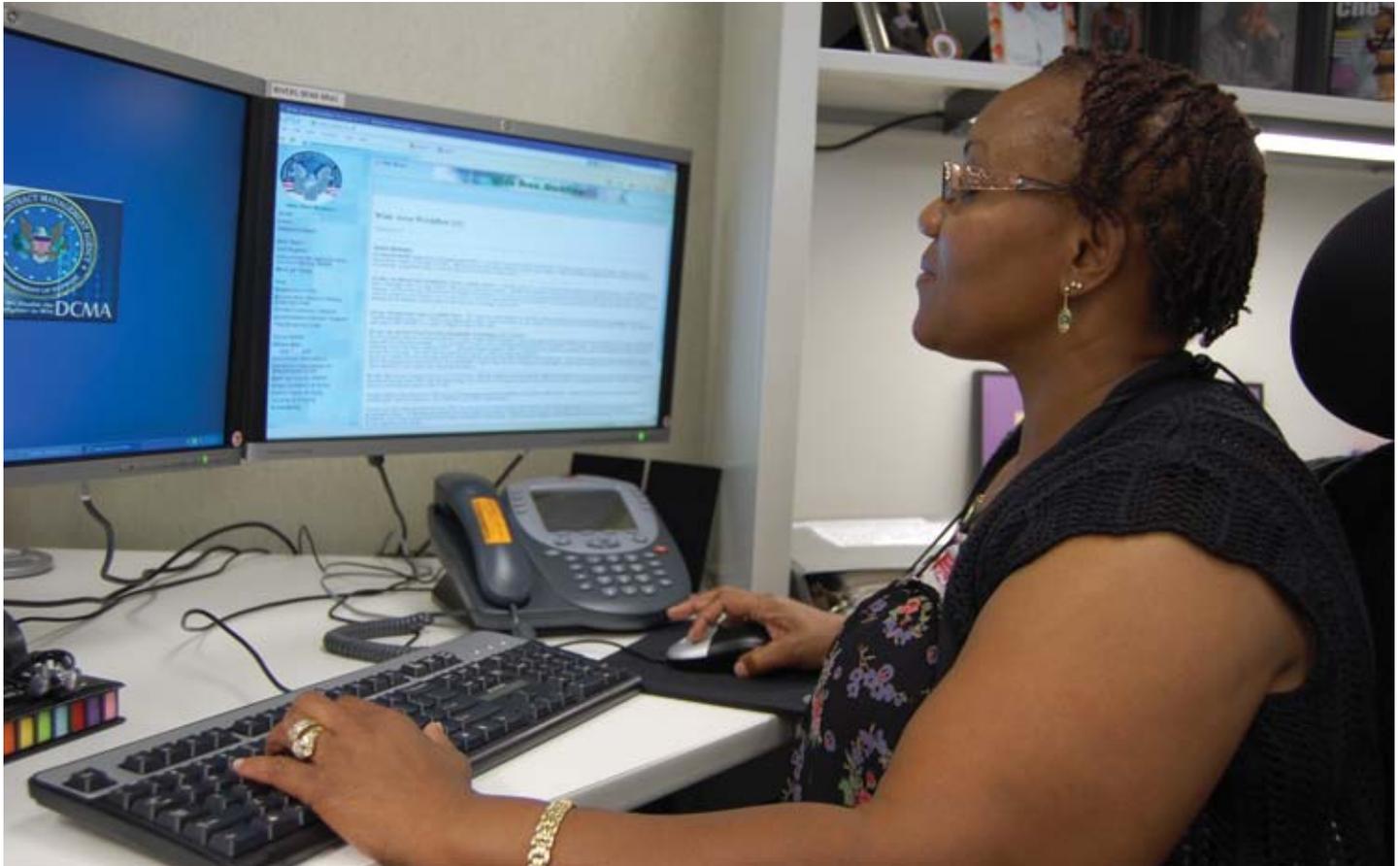


Workflow System Reaches Milestone

Jordan Holt | DCMA Information Technology Customer Service Organization



Lorretta McCray, Defense Contract Management Agency Office of Independent Assessment – Internal Review Team auditor, utilizes the Wide Area Workflow system to review and approve a contractor's invoice July 14 at the Rivers Bend, Va., office. (Photo by Mark Woodbury)

Finding a business tool that improves service, saves money and is user-friendly isn't just a goal, it's

a reality when it comes to the Wide Area Workflow system. WAWF is a system enabling vendors and Defense Contract Management Agency users to electronically access and process documents needed to generate payment for goods and services. It speeds payments to customers and is more efficient than the previous paper-based system.

The DCMA eBusiness Directorate recently announced that the WAWF system surpassed the \$1 trillion mark in

Mechanization of Contract Administration Services invoices.

David Guinasso, former DCMA eBusiness director, said WAWF was put into service in 2002 and has grown exponentially in both dollars invoiced and technical capabilities. DCMA has more than 98 percent of the contracts it administers submitted electronically to WAWF.

“The growth of WAWF since its inception is a credit to many DCMA employees and contractors who helped build and make the system what it is today. From design to development to training, it truly has been a team effort spanning

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nearly a decade. Everyone in eBusiness has a stake in the past, present and future success of WAWF,” said Guinasso.

During the last half of fiscal year 2005, WAWF invoices totaled more than \$46 billion in MOCAS contracts. Since then, the program has grown in MOCAS dollars invoiced annually by an average of 21.5 percent. The growth trend is expected to continue in FY 2010 with more than \$237 billion expected to be invoiced.

While saving dollars is crucial, WAWF’s real success is the time saved through the accurate electronic invoicing of contracts. With WAWF, the invoice cycle time was reduced by 50–80 percent. A large part of the reduction in cycle time came from WAWF’s capability in document storage.

WAWF also helps eliminate work related to lost documents, which required information to be reentered, resubmitted or tracked down. WAWF has also led to a 55 percent reduction in rejected invoices, which were previously linked to errors during manual data entry. With WAWF’s

speed and accuracy, the cost of paying an invoice has been reduced by 80 percent.

More than 90 percent of DCMA’s vendors submit all of their contracts electronically. In 2007, that number was only 78 percent. More than 95 percent of DCMA’s vendors submit at least a portion of their contracts electronically.

By using WAWF, customers save more than \$56 million per year in Prompt Payment Act penalties. In 2007, those savings totaled \$16 million. WAWF also saved DCMA customers who submit 100 percent of their contracts via WAWF more than \$100 million a year in MOCAS billing rates.

Customers are not the only ones to benefit from WAWF; eBusiness has been able to save the agency more than \$57 million in data input costs through the WAWF program.

The bottom line: WAWF’s value as a business tool continues to grow, and the agency and its customers are all reaping the benefits. **C**

What could \$1 trillion buy?

- Two G5 Gulfstream airplanes for every Defense Contract Management Agency employee
- Six international space stations
- 588 space shuttles
- 666 new Yankee stadiums
- Enough gas for 1,359,388,275 round trips from DCMA headquarters to Carson, Calif.
- Enough gas for more than 80 billion round trips from DCMA headquarters to Fort Lee, Va.
- The five biggest U.S. companies — Exxon Mobil, Wal-Mart, Microsoft, Proctor & Gamble and AT&T